



F 001573 000

WATER AND SEWERAGE YOUR BILL

1300 0 UNITY (1300 086 489)
 Emergencies and faults 24 Hours, 7 days
 Account enquiries 7am-6pm Mon-Fri

unitywater.com
 ABN 89 791 717 472

Account number	101078
Payment reference	0001 0107 84
Property	Grand Palais Boolarong Resort, Unit 25/188-192 Alexandra Pde, ALEXANDRA HEADLAND, QLD

Bill number	7117561563
Billing period	13 Jan 2018 91 days to 13 Apr 2018
Issue date	2 May 2018
Approximate date of next meter reading	13 Jul 2018

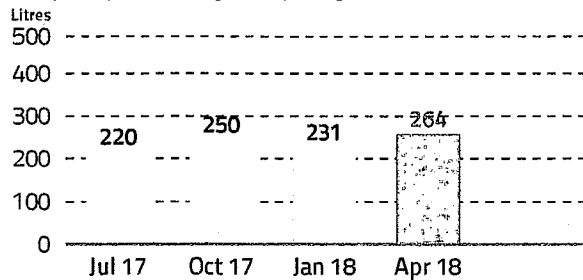
84058519382
Paid 31-5-18.

Your account activity

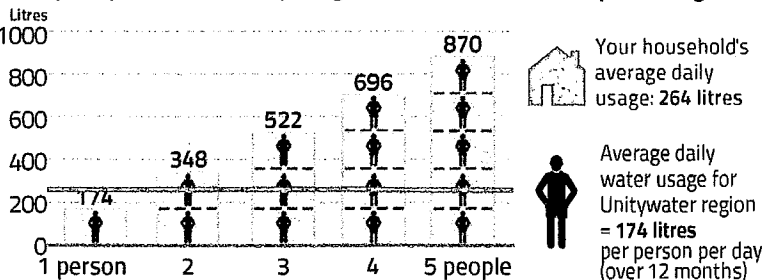
Your last bill \$279.70	-	Payments/ adjustments \$279.70	=	Balance \$0.00	+	New charges \$291.34	=	Total due \$291.34
								Due date 4 Jun 2018

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



Go paperless to
Win! Get your Unitywater bills paid for a year, up to \$1500!*

To enter, simply register to get your bills by email or SMS at unitywater.com/WIN or call 1300 086 489



Easy ways to pay For other payment options - see over

BPAY®
 Biller Code: 130393
 Ref: 0001 0107 84
 Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
 Find out more at bpay.com.au
 © Registered to BPAY Pty Ltd ABN 69 079 137 518

Direct Debit
 Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay
 Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
 Find out more at unitywater.com/smoothpay

Your account details



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Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
S98A03655	12 Jan 18	1757	13 Apr 18	1774	17	91	186.8
N507959	12 Jan 18	763	13 Apr 18	770	7	91	76.9
Total water usage					24	91	263.7
Total sewerage usage (waste and greywater) = 90% of water usage					21.60	91	237.4

Activity since last bill

Last bill

Payments / adjustments

22 Mar 2018 CBA BPOINT BPOINT 20/03/2018

Account balance

\$0.00 ¹

Water and Sewerage Charges

Lot 25 Plan SP110477 Installation ID 1323580

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	13 Jan 18 to 13 Apr 18	0.2637	91	\$2.616	\$62.78

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	13 Jan 18 to 13 Apr 18	0.2637	91	\$0.667	\$16.01
Sewerage up to 740 L/day	13 Jan 18 to 13 Apr 18	0.2374	91	\$0.667	\$14.41

Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	13 Jan 18 to 13 Apr 18	1	91	\$0.685	\$62.34
Sewerage Access	13 Jan 18 to 13 Apr 18	1	91	\$1.492	\$135.80

Water subtotal \$141.13
Sewerage subtotal \$150.21

New water and sewerage charges

\$291.34 ²

Total Due = ¹ + ²

\$291.34

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Log in to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioner's rebate

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or download the form from our website.

Credit card payments

Only MasterCard and Visa are accepted. No processing fees apply currently but may be charged in the future.

Interest on overdue amounts

Interest of 11% per annum, compounding daily, will apply to any amount not paid by the due date.

Interpreter service 13 14 50

当您需要口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50.

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

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More payment options



Credit card by phone or online
To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com

Ref: 0001 0107 84 Maximum \$10,000



Cheques by mail
Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028
Ref: 0001 0107 84

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0001010784 00029134

Account number	101078
Payment reference	0001 0107 84
Total due	\$291.34
Due date	4 Jun 2018